

<b>Patient Clinical Outcomes &amp; Sustainability Evaluation Timeline</b>	
<b>Universal Screening - PHQ-4 (if positive, PHQ-9 and/or GAD-7), SDOH</b>	Years 2-5, All patients initial visits
<b>Follow-up Screenings - PHQ-9, GAD-7, SDOH</b>	Start Year 1, 3 <sup>rd</sup> Qtr; sessions with BHP** until treatment complete; 6 months post completion
<b>Office visits Frequency/Costs</b>	Years 1-5 Baseline and through provision of IC***
<b>Missed/No-Show visits Frequency/Costs</b>	Years 1-5 Baseline and through provision of IC
<b>Costs of ER Visits Frequency/Costs</b>	Years 1-5 Baseline and through provision of IC
<b>Hospitalizations Frequency/Costs</b>	Years 1-5 Baseline and through provision of IC
*IP = Identified Patients	
**When an Identified Patient meets with BHP for individual	
***IC (Integrated Care) sessions	

<b>Patient Experience Evaluation Timeline</b>	
<b>Consumer Assessment of Healthcare Providers and Systems (CAHPS)</b>	Beginning in Year 2 Biannual for IP*
<b>Patient Individual Interviews</b>	Beginning in Year 2 Qtrly yrs 2-3; biannual yrs 4-5
<b>Patient Advisory Group</b>	Beginning in Year 2 Qtrly yrs 2-3; biannual yrs 4-5

<b>Provider/Practice Experience Evaluation Timeline</b>	
<b>MeHAF Site Self Assessment (SSA)</b>	Baseline and twice yearly for all providers and clinical staff
<b>Provider Satisfaction</b>	Begin 3 <sup>rd</sup> Qtr and Qtrly throughout